

CITY OF WILLIAMSPORT, PA RESOLUTION

RESOLUTION # 9115

DATE 3-4-21

TITLE

**RESOLUTION AUTHORIZING A WORKING AGREEMENT BETWEEN
THE WILLIAMSPORT BUREAU OF POLICE AND CRIMEWATCH
TECHNOLOGIES, INC**

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF WILLIAMSPORT that the Working Agreement attached hereto between the Crimewatch Technologies, Inc and the Williamsport Bureau of Police (Single Year) in the total amount of \$6,332.39 and pertaining to the Crimewatch Network Deployment is hereby approved. The Williamsport Bureau of Police will only be responsible for 50% of the total cost (\$3,166.20/year). The appropriate City officials are hereby authorized and directed to sign this Agreement.

Approved

James M. Frank
City Clerk

Randy Allsen
President



CITY OF WILLIAMSPORT
Department of Public Safety

Williamsport City Council Members
245 W. Fourth Street
Williamsport, PA 17701

Dear Council,

February 26, 2021

The administration is forwarding a resolution requesting authorization for a working agreement between the Williamsport Bureau of Police and Crimewatch Technologies, Inc. This is for the network deployment of the interactive police website that was recently brought before City Council for discussion.

The total cost for network deployment and the first 12 months is \$6,332.39. District Attorney Ryan Gardner has agreed to fund 50% of this cost for the first year, or \$3,166.20. Therefore, the City will only be responsible for the same amount in 2021.

The daily updating of police blotter information, significant arrests, public announcements and wanted persons will be handled by our Public Information Officer (P.I.O.) Captain Justin Snyder, with assistance and support from Captain Jason Bolt. The receipt and management of Crime Tip information will also be handled by both Captains. Other information, such as interactive programs, links to other agencies, and general information pages will be constructed and shared early in the program and then adjusted as needed in the future.

Please feel free to contact me with any questions. Thank you for your time and consideration.

Sincerely,

A handwritten signature in cursive script that reads "Damon R. Hagan".

Damon R. Hagan
Public Safety Director &
Chief of Police



Safer Communities Through Collaboration.

CRIMEWATCH Network Deployment

Williamsport Bureau of Police
(Single Year)

01/26/2021

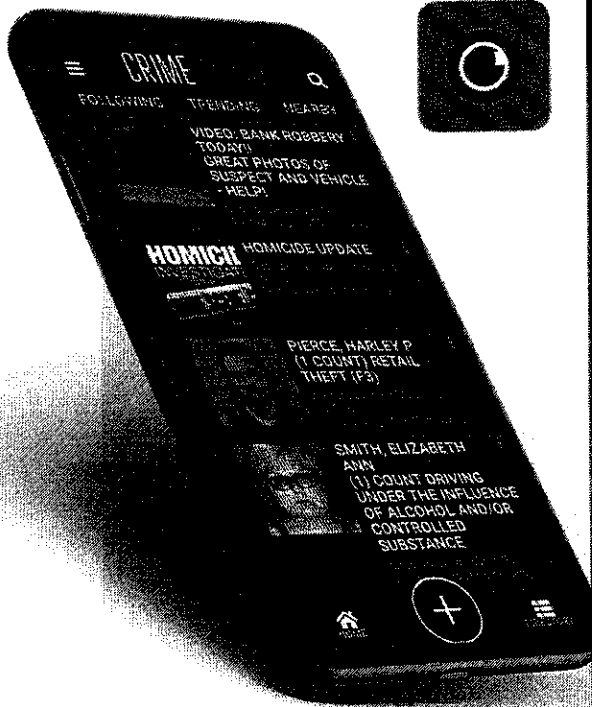
Prepared for:
Williamsport Bureau of Police
c/o Chief Damon Hagan
245 W. 4th St.
Williamsport, PA 17701
570.327.7541

Prepared by:
CRIMEWATCH Technologies, Inc.
c/o Douglas Demangone
410 Kings Mill Rd.
York, PA 17401
717.230.1845

CRIMEWATCH

OVERVIEW

CRIMEWATCH administers a police intelligence network that links disparate criminal justice agencies, the media, private business and the public. Leveraging digital technologies and media for the distribution of sensitive criminal justice information that increases community awareness, expands offender accountability and provides organized channels for the public to safely submit information to authorities.




CORE FEATURES

- Web Application
- Mobile Application
- Private Broadcast Network of TVs
- Tip submission with intelligence tracking
- Intelligence Analytics
- Social Media integration
- ControlShare™ Take-Down Technology
- Crime Mapping
- Online/social Engagement Analytics & Reports
- Camera Registry System
- Cold Case
- Online Incident Reporting
- Officer Conduct Reporting
- Home/Vacation Check Reporting
- RTK Reporting
- Universal Offender Database
- Geo-Targeting Warrants and Arrests
- Email Notifications
- Push Notification
- Emergency Broadcasts
- Mobile Warrant HUD (Heads Up Display)
- Mug-Shot Scraping Prevention
- Cloud based w/redundancy
- No infrastructure/IT requirement
- Network Wide Security Protocols
- Ongoing Support & Training
- Video Editing w/ Secure File Transfer
- Custom Marketing Programs
- Continuous Product Improvements and Upgrades

© 2019 CRIMEWATCH TECHNOLOGIES, INC. | 717-230-1845 | SUPPORT@CRIMEWATCH.NET

Currently deployed by over 200 criminal justice groups in Pennsylvania, New Jersey, Maryland, Virginia, Colorado, New York, New Hampshire and Florida, CRIMEWATCH continues to expand across the United States. **The participation of the Williamsport Bureau of Police will expand this effort significantly, helping increase awareness for the program and continue reducing crime.**

CRIMEWATCH PORTAL




CHAMBERSBURG POLICE DEPARTMENT
 Chief Ron Camacho
 116 S. Second St.
 Chambersburg, PA 17221
www.chambersburgpolice.com

VIEW AND SEARCH ACCOUNTS WITH OUR INTERACTIVE MAP

LOG IN
SIGN UP FOR ALERTS!
SUBMIT A TIP

HOME
ABOUT US
CRIME
FAQ
FORMS
RFP REQUEST
OUR BOROUGHS
CONTACT US
CITIZEN'S POLICE ACADEMY



BUSINESS & RESIDENT CAMERA REGISTRY

In an effort to collaborate better with the community, the Chambersburg Police Department is asking all residents and business owners to...

[READ MORE](#)

CPD Officers Attend Diversity and Implicit Bias Training

On 3/11/2019, members of the Chambersburg...

BUSINESS & RESIDENT CAMERA REGISTRY

In an effort to collaborate better with the C...

CRIMEWATCH Mobile App Available

Download the CRIMEWATCH mobile applic...


Sign up for Free Notifications!

If your local police department is a subscri...

NEWS FEED

MOST RECENT ARRESTS WARRANTS INCIDENTS CASES NEWS

MARCH 15, 2019



RETAIL THEFT

On March 02, 2019, between 0230 and 0235 PM, someone stole over \$700 worth of electronic merchandise from Target, located at 542 Maryland Ave. The items stolen include games for the Switch 4, Xbox One, and Nintendo DSX. The suspect was seen taking items in a black bag/purse that was also stolen. Retail...


Source: ...

Case Status: ...






[SUBMIT A TIP](#) [READ MORE](#)

ACTIVITY


MOST WANTED RECENT ARRESTS



BROADCASTS

-  **ACCIDENT**
03-14-2019 @ 2:30 PM
-  **ACTIVE BUILDING FIRE**
03-10-2019 @ 14:17 PM
-  **AUTO ACCIDENT (UPDATE)**
03-16-2019 @ 01:54 PM
-  **AUTO ACCIDENT (UPDATE)**
03-23-2019 @ 14:08 PM
-  **TERRORISTIC THREATS**
03-13-2019 @ 09:25 PM

MARCH 16, 2019



ACCIDENTS INVOLVING DAMAGE TO PROPERTY

Chambersburg Police Department is investigating an accident involving damage to property. The vehicle struck a brick, a high price located at the corner of South 9th Street and from Washington Street. The vehicle caused damage to the light post and the driver did not stop to report the accident...

Source: ...

Case Status: ...








[SUBMIT A TIP](#) [READ MORE](#)

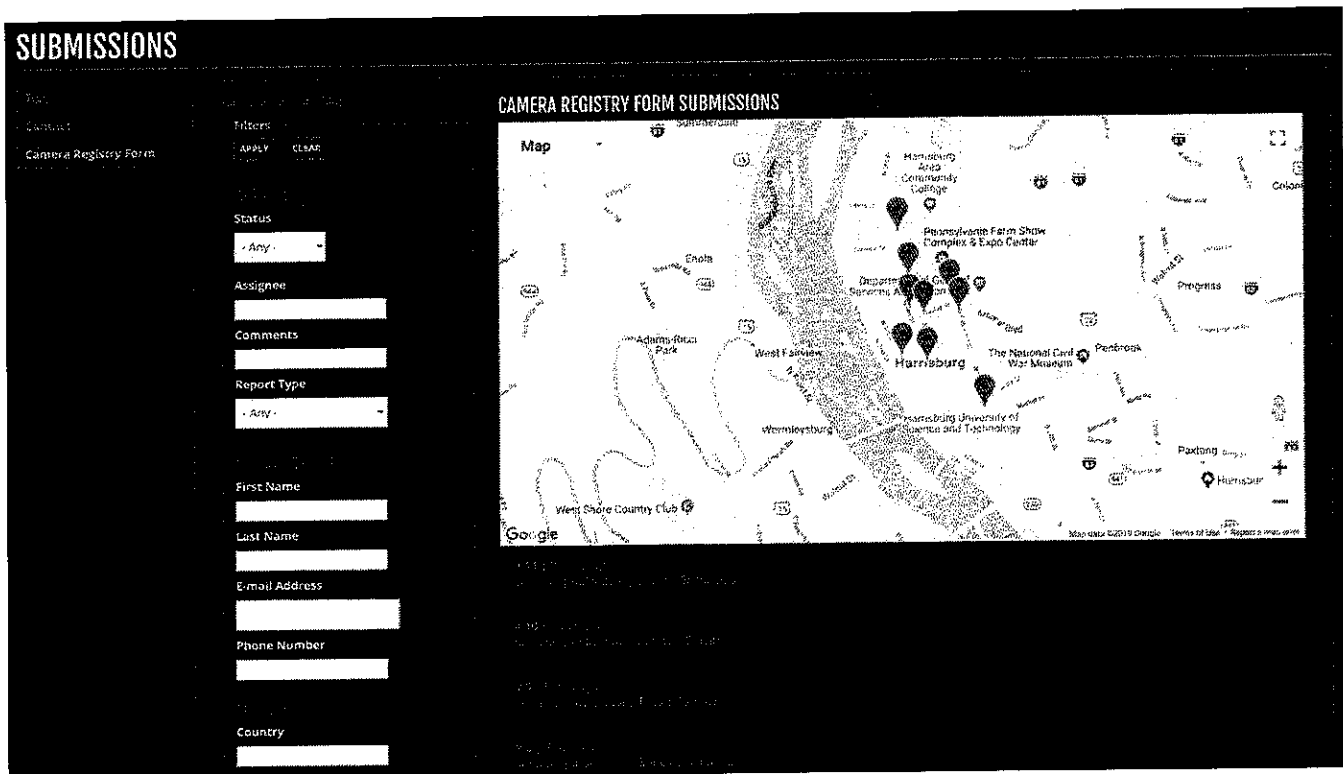
The CRIMEWATCH program is designed to help partners achieve success by delivering the CRIMEWATCH Communications solution to strengthen the use of web, social and mobile platforms to share information and collect intelligence from the public. CRIMEWATCH is committed to providing the resources needed to grow each police department's digital presence, maximize effective reach, and develop agency expertise in building stronger community relationships through digital technologies.

CAMERA REGISTRY

Each Participating Department can now allow residents and private business register their personal and security surveillance camera locations with the police department. These entries are recorded in an electronic database and allow investigators to view the registered cameras based on a geographic location. Including those cameras registered to neighboring and other agencies that are members of the CRIMEWATCH Network.

CAMERA REGISTRY BENEFITS:

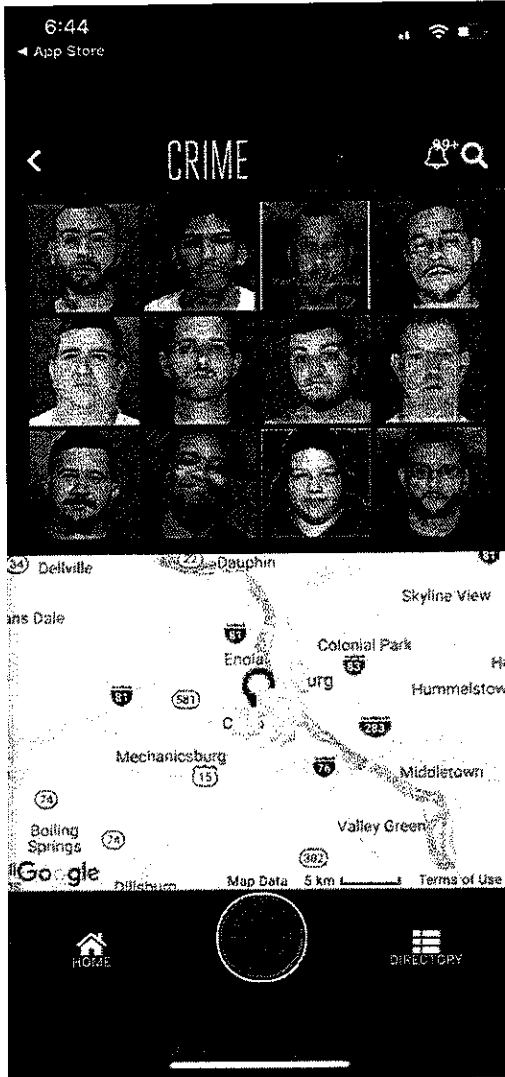
-  Universal database connected across multiple jurisdictions.
-  Database connected to neighboring counties and participating departments.
-  Database that allows changes, updates and repositioning of camera locations.
-  Map view and geolocation ability.
-  Camera owner contact information easily accessible.
-  No direct access to video feeds.
-  Balance between privacy and public safety.



The screenshot displays a web application interface for camera registry submissions. On the left, a sidebar titled "SUBMISSIONS" contains a search filter section with the following fields: "Filter by" (Camera Registry Form), "Filter" (with "APPLY" and "CLEAR" buttons), "Status" (dropdown menu set to "- Any -"), "Assignee" (text input), "Comments" (text input), "Report Type" (dropdown menu set to "- Any -"), "First Name" (text input), "Last Name" (text input), "Email Address" (text input), "Phone Number" (text input), and "Country" (text input). The main content area is titled "CAMERA REGISTRY FORM SUBMISSIONS" and features a map of Harrisburg, Pennsylvania, with several red location pins indicating registered camera sites. The map includes labels for various landmarks such as "Harrisburg Area Community College", "Pennsylvania Farm Show Complex & Expo Center", "Dunbar-Sherwood Park", "West Farms", "Harrisburg", "Wernkehurst", "Harrisburg University of Science and Technology", "The National Civil War Museum", and "Pentbrook". The map also shows major roads like I-76 and I-81, and the Susquehanna River. A "Map" button is visible in the top left corner of the map area.



HEADS-UP DISPLAY



CRIMEWATCH HUD

The CRIMEWATCH Heads-up Display, within the mobile application provides **police personnel only** with a geo-location-based view of active warrants from local, regional, state and out-of-state agencies. This law-enforcement only feature is exclusively available on CRIMEWATCH and allows investigators to geo-target into remote communities. This level of sharing allows investigators outside of local jurisdictions to participate in the identification and apprehension of fugitives.

ADDITIONAL CRIMEWATCH Network benefits:

Virtual Newsroom

When there is local public safety information to get out to the community traditional media may not be a timely option. Instead, the CRIMEWATCH Network becomes each police department's independent virtual newsroom where information can be delivered across multiple platforms directly to the public. With the CRIMEWATCH Virtual newsroom all of the interfaces are built for police users and provide tools to control and measure public engagement.

Enhanced Communications with the Public

The CRIMEWATCH platform focuses on building direct police & public partnerships through the efficient use of technology. With a single entry into the CRIMEWATCH portal information is shared on the website, social media sites, email and through the CRIMEWATCH Mobile application.

Social Media Integration

Building, managing and maintaining social media accounts is a necessary hassle in today's climate; however, managing these tasks takes manpower off the streets. With the CRIMEWATCH Network social media integration is easy and with exclusive ControlShare technology the risk of bad information getting out of control is reduced.

Information Sharing Between Police

All of the data integrated into the CRIMEWATCH Network is part of a universal intelligence database shared by all participating police agencies. This access is included in the network and provides insight into crime patterns and offenders that are difficult for police to identify independently.

Intelligence Gathering

The CRIMEWATCH Network encourages the public to submit tips and other intelligence directly to police. The anonymity of the technology reduces the risks of sharing information and provides the police with better insight into the community. With the CRIMEWATCH platform police have the ability to distribute information to targeted areas and to collect intelligence from anywhere in the country.

Managed IT, Support & Training

Eliminate the necessity for costly equipment or hardware. The CRIMEWATCH Network is a cloud based solution that eliminates infrastructure expenses. It also ends your reliance on technical experts to assist with management and if you ever get stuck CRIMEWATCH staff is available for free for training or support as part of the service.

All Inclusive Solution

The CRIMEWATCH Network is your total web presence, social media presence and mobile presence wrapped into one package that projects your professional presence in the digital world. Additionally, it allows you to eliminate redundant services and integrate Crime Mapping, Tip submission and news dissemination into one comprehensive solution.

Summary

Im-pact: *verb*, im'pakt/

have a strong effect on someone or something.

The **Williamsport Bureau of Police CRIMEWATCH program** is designed to create a direct channel for criminal justice agencies to connect with their community and the citizens they serve. This channel generates a dialogue that increases the perceived value of each participating department, while preserving the delicate balance of trust and reliance on local police.

Residents in and around the Williamsport Bureau of Police region will respond. Similar deployments in Pennsylvania are generating levels of engagement that exceed any individual local media outlet. The public enjoys and appreciates having access to information affecting their communities and they have shown that they prefer to get this information directly from authorities.

While the impact on crime is difficult to measure and any trends cannot be assessed until time has generated a clear perspective, it is evident by the volume of tips and other intelligence that was delivered through the program directly to authorities in Pennsylvania, that CRIMEWATCH is effectively helping police reduce crime.

As this program grows, through department adoption, viral sharing and marketing, the impact will be clear and measurable. Today's communities exist in a digital space as much as they exist in the physical world. Providing a clear and concise communication channel for consistent engagement and community policing is critical for collecting actionable intelligence in a timely manner. Additionally, the ever-increasing threat of civil unrest, domestic and foreign threats; requires law enforcement, emergency responders and homeland security to explore and adopt deeper, more intelligent and adaptable means for connecting with the public. This includes clear, consistent, safe and reliable channels for sharing information.



Sales Order

Williamsport Bureau of Police CRIMEWATCH Network Deployment

We are pleased to offer the Williamsport Bureau of Police with personal (online) set-up and training as part of their deployment. As with all CRIMEWATCH offerings, there are no demands on internal IT resources and all technical support and ongoing training are part of the service. Additional Operations level of support with Videos, Tip Authentications, System Abuse, Emergency Support and User Maintenance are included in the monthly subscription.

Description	Units	Cost
CRIMEWATCH Network CORE Access (Class 4)		
Website Installation Facebook Set-up/Linking Twitter Set-up User Set-up	1	\$1,995.00
Monthly Subscription (CORE Features): Infrastructure Storage/Archiving Database Transfer/API Bandwidth ControlShare™ Email Notifications CRIMEWATCH Mobile Integration Crime Mapping Tip platform Camera Registry Emergency Broadcast Support Package 1 Additional CORE Features (see page 2 of proposal)	3 Years	\$7,345.25 yr or \$612.10 per month (Based on Population of 29,381)
CRIMEWATCH Set-Top TV boxes w/ annual subscription	1	\$360.00*
TRAINING/ONBOARDING		
Online Training program	5 @ \$150 each Additional licenses available at above rate.	\$750.00
	Subtotal:	\$10,450.25
	<i>CRIMEWATCH Network Core Access (WAIVED)</i>	(\$1,995.00)
	<i>PA Chiefs Of Police Association Discount</i>	(\$1,762.86)
	<i>1st CRIMEWATCH TV Relay Box w/annual subscription (Included)</i>	(\$360.00)
	TOTAL:	\$6,332.39
CRIMEWATCH Promotional Package (10 signs, 20 posters, 300 postcards)		TBD
Shipping / Handling		TBD
	OVERALL TOTAL:	\$6,332.39 yr or \$527.70 per month
	Renewal Cost:	\$5,582.39 yr or \$465.20 per month

Subject to annual renewal

- This offer is only good for 90 days from date of proposal
- *CRIMEWATCH Set-Top TV box hardware and subscription is for one year. Does not include actual TV, mount or mounting hardware. Installation is not included. Internet connection and power are required.

Additional Services

Ensure program success with department branded promotional materials

CRIMEWATCH®

PARTNER WITH US

Promoting your CRIMEWATCH Program in public spaces will maximize your online presence and overall reach to your community and beyond.

STREET SIGNS

Post department branded signs in residential areas, and public areas like parks, open air markets.

GENERAL POSTERS

Bold and customized for public building lobbies or other business/indoor public areas.

GENERAL POSTCARDS

Great for mailings or public events like national night out.

CAMERA REGISTRY POSTCARDS

Promote your program to aid your criminal investigators! Great for mailings or public events.

HIRING POSTER

Make a bold statement that compliments your department's online presence.

DOOR HANGER

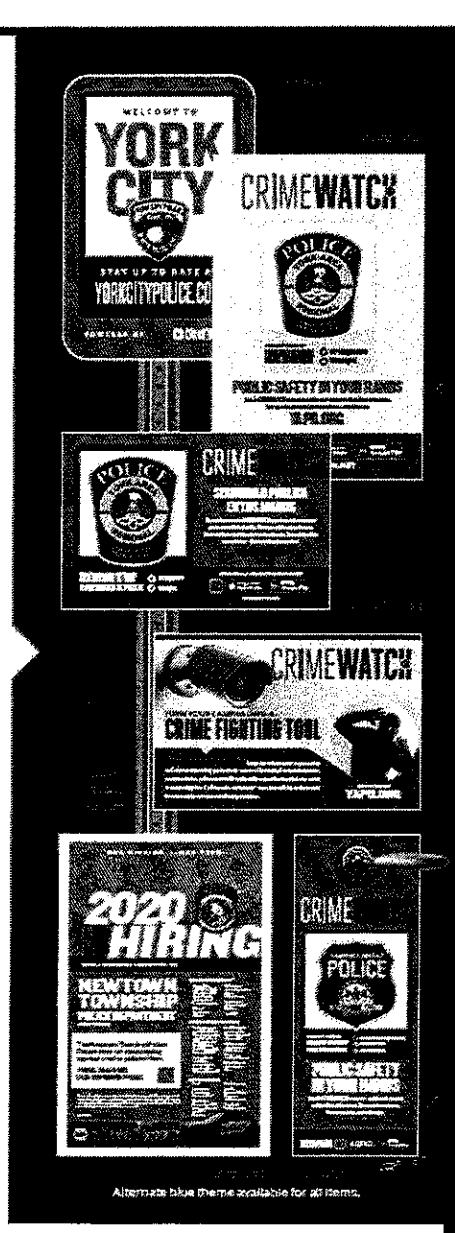
Promoting your platform door to door can be a great engagement builder. Let the public know you stopped by and are interested in their well being.

FIND OUT MORE

If you would like to find out how CRIMEWATCH can work for your department, please contact us!

PHONE: 717-230-1845

EMAIL: support@crimewatch.net



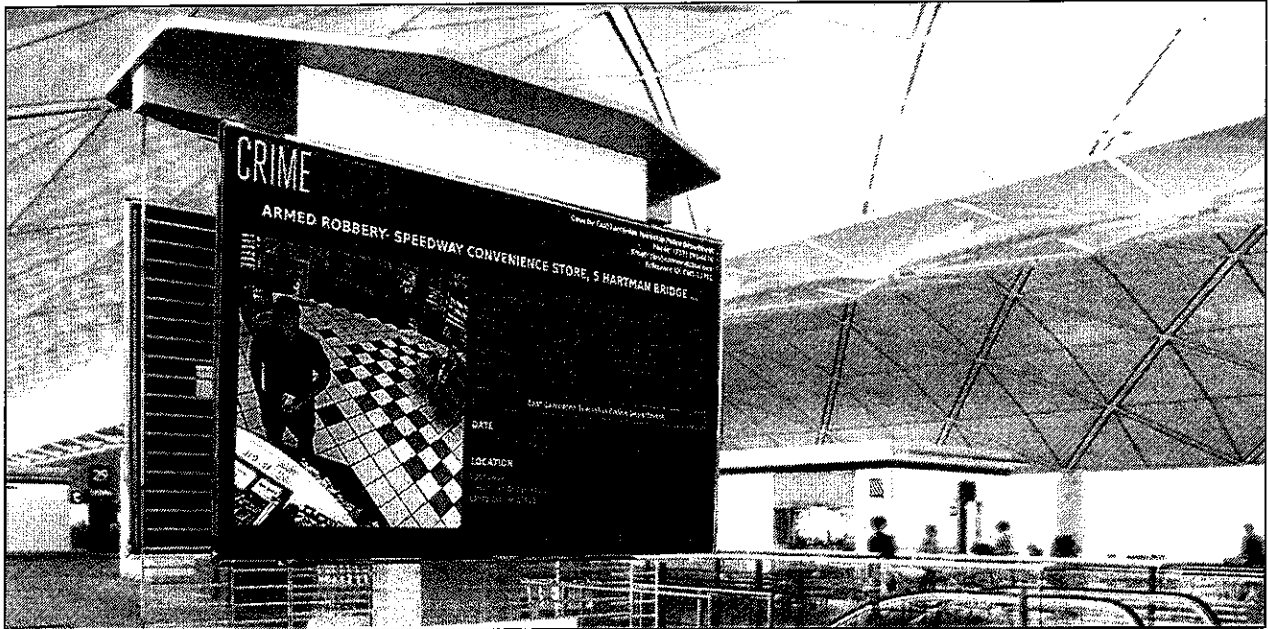
Custom campaign materials available upon request.

PERFECT FOR NATIONAL NIGHT OUT!

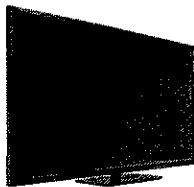
Additional Services



Crime Deterrent. Mass Notification. Criminal Apprehension- and More.



The CRIMEWATCH Kiosks are targeted to show crime specific cases and arrests sorted by geo-location and relevancy. These Kiosks, installed in high traffic areas, are designed to build awareness and deter criminal activity. Each Kiosk contains unique tipping codes for content. The Kiosks can also be used to distribute special messaging and other types of emergency announcements and broadcasts including static and live video.



CRIMEWATCH TV PRICING

	<u>Equipment*</u>	<u>Warranty**</u>	<u>Subscription</u>
Supply Your Own TV	\$100 (CW Box)	n/a	\$30/Month
32" Package:	\$500	\$50	\$30/Month
43" Package:	\$700	\$100	\$30/Month
50" Package:	\$1,000	\$250	\$30/Month
70" Package:	\$2,300	\$500	\$30/Month

*All TV equipment package includes the TV, TV Mounting Kit and CRIMEWATCH Box.

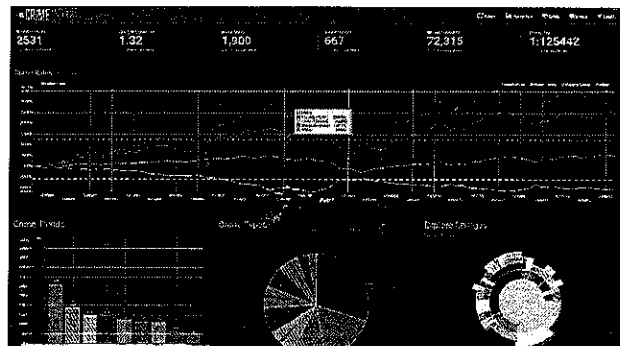
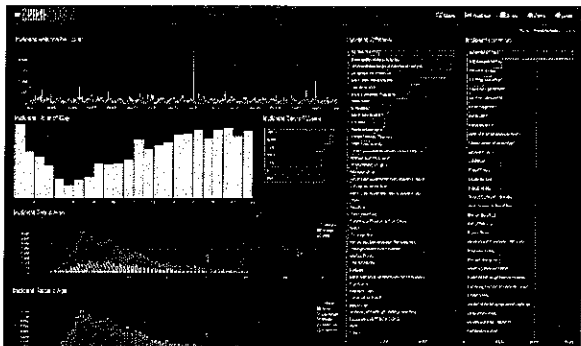
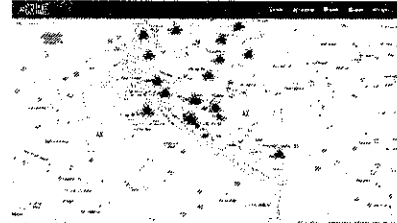
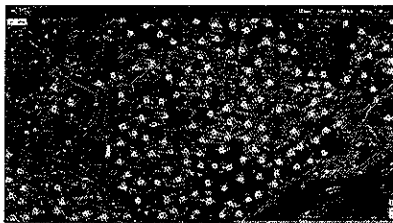
** Warranty Covers One-time Replacement of Broken or Damaged Display and Equipment, Subject to Approval.

*** Internet and Power required for each TV location.

Additional Services



New Maps. RMS Integration. Actionable Analytics- and More.



Working Agreement

Between **CRIMEWATCH Technologies, Inc.** and the **Williamsport Bureau of Police**

All elements of this project will be completed within the time indicated unless otherwise extended due to change of scope, revisions and/or unforeseen delays. CRIMEWATCH Technology's ability to meet deadlines is predicated upon each participating department's provision of all necessary information and approvals in a timely manner.

Work on this project will commence upon signature of this agreement. The proposed pricing is based on a guaranteed subscription price for a period of **12** consecutive months following the 'Go live' tentatively scheduled for March 2021. This guarantee excludes additional add-on features or services that may be developed later.

The information contained in this proposal is valid for 90 days. Proposals approved and signed by the Williamsport Bureau of Police and CRIMEWATCH Technologies are binding and commence upon the date of the signatures below. CRIMEWATCH shall begin invoicing after 60 days from agreement date or on "Go Live date" whichever occurs first. Agencies shall be invoiced as a single payment or monthly installments (as per agency preference).

To accept this working agreement as described within this document, please sign below and return a copy to CRIMEWATCH Technologies.

Date:

Client Signature / Date



Date: 01/26/2021

Douglas M. Demangone | Territory Director | CRIMEWATCH Technologies, Inc.
401 Kings Mill Rd. York, PA 17401
717.230.1845

Mayor

Date

City Controller

Date

City Clerk

Date